

Cópia Não Controlada

Objective: Establish rules, which aim to ensure the quality of the Final Product, during handling, storage and transport, in order to preserve its physical and chemical integrity.

1. Handling:

Handling operations must be carried out in such a way as not to damage the material and/or packaging thereof.

Handling should be carried out in order that there are no collisions, falls or actions resulting in damage to the material.

Handling of the material may not affect the integrity of both the product and packaging.

Ensure that the weight of the material is not greater than the capacity of the drive media. If it is, it is likely to occur the fall of the material.

2. Storage

The storage site should have good ventilation, be dry, clean. No precipitation or high thermal amplitudes may occur.

During the storage of the material, the following conditions must be checked:

- Material must not be in contact with the floor;
- Coils must be based on cribs;
- Formats should be parked by a similar size, so that the supports (woods, clays or daises) are aligned and do not cause damage to the pile;
- Vertical Axis slits must be stacked with a similar dimension;
- Horizontal Axis slits should be on metal supports;
- Pickled and Oiled Material must not be parked, in the same place as non-oiled products (Cold Rolled not oiled and Galvanized sheet), in order to avoid contamination;
- The material that is stored must be packed and it is not damaged. If this condition is not found, the material loses guarantee of protection against oxidation.

3. Loading/Transportation

At the time of loading the material, it must be checked and ensured that the material is dry and packed and without any or traces of moisture or condensation.

The vehicle or means of transporting the Final product must ensure that the material does not suffer damage, contamination or exposure to weather.

The means of transport (lorry or wagon) must be in good general condition;

If the goods are destined for the foreign market, transport can only be made in galls with awning.

If the material is for the domestic market and if the galley does not have awning, the material must be covered with oiled, except in the case of material with marine packaging and if the weather conditions do not indicate heavy rain or dense fog.

The Horizontal Axis Slits must be carried out in trucks with pits dug in the galley and have supports with a minimum of 1.20 m above the level of the galley's dais.

4. Warranties

- For galvanized steel (chromatid or oiled), there is a guarantee of 90 days, against rust by action of moisture, from the date on which the material is made available to the customer;
- Non-oiled material has no guarantees of protection against oxidation. When the customer purchases pickled non-oiled hot rolled coils, Lusosider cannot be held responsible for the oxidation that may occur in the material after leaving its warehouses. No claims are accepted for this reason for non-oiled material;
- For cold rolled sheet, there is a guarantee of 180 days, against rust by action of moisture, from the date on which the material is made available to the customer. The customer may purchase this product without any protection, and in this case indicate in his order this option, being responsible for the possible occurrence of oxidation or damage of the product. In this case Lusosider does not accept complaints for the reasons mentioned above.